

What awaits Balimwezo at City Hall?

Balimwezo said among the biggest challenges facing the new administration is Kampala's deteriorating road network and worsening traffic congestion.

BY SHABIBAH NAKIRIGYA

The newly sworn in Kampala Lord Mayor, Mr Ronald Balimwezo Neuhuga, has officially assumed office, carrying the hopes of a city grappling with traffic congestion, garbage accumulation, unemployment, flooding, corruption concerns and deteriorating public infrastructure.

In his first major address after taking oath yesterday, Balimwezo outlined an ambitious vision centred on accountability, professionalism, inclusiveness and evidence-based reforms aimed at

transforming Uganda's capital.

"As Lord Mayor of Kampala, my mission is to build a clean, organised, inclusive, productive and accountable city that works for all its people," he said.

The Lord Mayor described Kampala as Uganda's economic heartbeat, contributing about 79 per cent to the country's GDP, yet burdened by rapid urbanisation, weak planning and overstretched services.

According to Mr Balimwezo, Kampala City that officially recorded a night population of 1.79 million people, understates the

actual pressure on infrastructure, with an estimated daytime population of four million people, including traders, retailers, migrant workers and refugees.

Despite Kampala's importance, he argued that the city remains underfunded.

"As we conclude the current financial year with a budget of about Shs950 billion and prepare for a projected budget of over Shs1 trillion, the allocation remains far below the actual infrastructure and service delivery demands," he said.

Roads and traffic crisis

Mr Balimwezo said among the biggest challenges facing the new administration is Kampala's deteriorating road network and worsening traffic congestion.

"The city has more than 2,100



KCCA ED Sharifah Buzeki hands over instruments of power to Lord Mayor Balimwezo on Wednesday. PHOTO/IBRAHIM KAVUMA

vendors, youth groups, investors, religious leaders and civil society organisations.

"The future of Kampala cannot be designed by leaders alone. It must be shaped collectively by all stakeholders," he said.

Mr Balimwezo also acknowledged findings by the Inspectorate of Government pointing to integrity gaps in city management.

"This underscores the urgent need to strengthen transparency, integrity and efficiency within city governance," he said.

He promised that law enforcement under his leadership would be fair and non-selective.

Judiciary calls for integrity

While presiding over the swearing-in ceremony, Justice Rita Neumbe Kidasa urged the incoming leaders to uphold integrity and accountability.

"The people of Kampala have entrusted you with leadership and it is expected that you shall uphold the rule of law, promote transparency, safeguard public resources and work together for the continued development and transformation of the capital city," she said.

Kampala Capital City Authority (KCCA) Executive Director Sharifah Buzeki pledged a harmonious working relationship with Balimwezo as the city leadership begins a new term focused on service delivery, infrastructure and urban transformation.

Ms Buzeki described the occasion as a major institutional transition that signals renewed commitment to improving Kampala.

"We are ready to work with you, Kampala residents now expect tangible service delivery rather than political disagreements. Gone are the days when residents of Kampala would wait for law enforcement and clap. What they are looking for now is work," she told the incoming leadership.

Meanwhile, newly sworn in Nakawa West councillor Olive Namazzi revealed that the incoming council intends to push for an air quality ordinance and strict environmental enforcement measures.

"Poor waste management and pollution are worsening public health conditions in Kampala. Out of every 10 people, nine are breathing unsafe air," she said.

Makindye East councillor Ssendi Mosh African outlined key priorities for his second term, including markets, drainage systems, waste management and youth livelihoods.

Mr Ssendi, who previously represented Gaba and Kansanga, said his expanded constituency now covers nine parishes, including Muyenga, Namuwongo, Kansanga and Ssemule. Among his major priorities is the construction of the long-awaited Gaba Market under the Greater Kampala Metropolitan Area project supported by the World Bank.

"We managed to secure funding for three markets and one of them is Gaba Market. Construction begins this year and it will accommodate more than 6,000 vendors," Ssendi revealed.

MAKERERE UNIVERSITY BUSINESS SCHOOL

Plot 21A, Port Bell Road, P.O. Box 1337, Kampala, Uganda. Phone: 044-338133, Email: hrd@mubs.ac.ug

JOB OPPORTUNITIES

Makerere University Business School (MUBS) is a Public Tertiary Institution established under the Universities and Other Tertiary Institutions Act (UOTIA) Cap. 202, and academically affiliated to Makerere University. The School has the mandate to provide business and management education, research, and training to support national development. MUBS aspires to be a regional and global centre of excellence in business and management education, producing graduates and knowledge that drive socio-economic transformation. The School seeks to attract and retain highly qualified and committed professionals who will thrive in a collegial, diverse, and supportive environment that upholds integrity, accountability, and service excellence. Applications are therefore invited from suitably qualified Ugandans to fill the position of Chief, Quality Assurance at MUBS.

POSITION: CHIEF - QUALITY ASSURANCE (OU) **Administrative**
SALARY SCALE: P13
REPORTS TO: PRINCIPAL

PROFILE FOR THE POSITION OF CHIEF - QUALITY ASSURANCE

- The Chief - Quality Assurance shall:
 1. Serve as the Head of the Quality Assurance Directorate and the Schools' Academic and Administrative Quality Officer.
 2. Provide strategic leadership in the design, implementation, and monitoring of institutional quality assurance systems covering both academic programmes and administrative services, in line with the NCHQ Quality Assurance Framework, the Universities and Other Tertiary Institutions Act (Cap. 202) and other national policies.
 3. Benchmark MUBS' quality assurance practices against regional frameworks (IUCAA) and international standards (e.g., ISO models, Bologna Process, global higher education benchmarks).
 4. Advise Council, Academic, and Top Management on policies and strategies that enhance academic excellence, administrative efficiency and institutional credibility.

KEY DUTIES AND RESPONSIBILITIES

The Chief - Quality Assurance shall be responsible for:

1. Providing strategic leadership to the Quality Assurance Directorate, ensuring that academic and administrative quality systems are aligned with the School's Strategic Plan, Council and Senate policies, NCHQ regulations, and global best practices.
2. Developing and implementing institutional quality assurance policies and frameworks, covering academic programmes, research, governance processes, student services, and administrative efficiency.
3. Coordinating programme accreditation and re-accreditation with NCHQ, professional bodies, and regional partners, while embedding systems for continuous quality enhancement across the School.
4. Establishing data-driven quality assurance systems, including institutional research, learning analytics, graduate tracer studies, and performance dashboards to support evidence-based decision-making.
5. Advising Council, Senate, and Management on standards and performance in teaching, learning, research, and administration, and preparing reports that inform policy planning and continuous improvement.
6. Benchmarking MUBS' quality assurance practices against regional and international standards (e.g., IUCAA, ISO models, Bologna Process, QS/Times Higher Education indicators) to enhance institutional competitiveness.
7. Enhancing the student and stakeholder experience by institutionalizing mechanisms for feedback from students, alumni, employers, and external partners, and integrating findings into quality assurance and improvement processes.
8. Promoting a culture of excellence, accountability, and integrity across the School by building institutional capacity for quality assurance and supervising staff in the Directorate to ensure professionalism and high performance.
9. Carrying out any other quality assurance or statutory responsibilities as may be assigned by the Principal in furtherance of the School's mandate.

KEY DUTIES

1. Approved institutional quality assurance policies and frameworks aligned with NCHQ, IUCAA, and leading international standards.
2. Timely submission and approval of programme accreditation and re-accreditation reports by NCHQ and relevant professional bodies, with no lapses in compliance.
3. Comprehensive institutional self-assessment and quality monitoring reports, including data-driven dashboards, tracer studies, and analytics, presented to Council, Academic Board, and Top Management Committee.
4. Periodic benchmarking reports demonstrating MUBS' alignment with regional (IUCAA) and international quality frameworks (ISO models, Bologna Process, global higher education indicators).
5. Evidence of continuous improvement in teaching, research, governance,

and student services, based on stakeholder feedback and external evaluation outcomes.

6. A professional and accountable Quality Assurance Directorate, delivering on Council and Academic Board mandates and successfully executing statutory assignments.

DESIRABLE ATTRIBUTES:

The successful candidate must demonstrate:

1. Proven ability to provide strategic leadership in academic and administrative quality assurance, with knowledge of NCHQ, IUCAA, and international higher education quality frameworks.
2. Strong analytical, communication, and stakeholder engagement skills, with demonstrated capacity to influence governance processes and foster continuous institutional improvement.
3. Familiarity with global quality assurance benchmarks and models (e.g., ISO-based systems, Bologna Process, international accreditation practices).
4. Commitment to enhancing research quality, postgraduate supervision, and academic standards, consistent with regional and international expectations.
5. Demonstrated ability to strengthen the student experience and stakeholder satisfaction, through effective systems for feedback, engagement, and responsiveness.
6. A proven record of integrity, accountability, professional ethics, and capacity-building, fostering a culture of quality across academic and administrative units.

PERSON SPECIFICATION:

Mandatory Requirements

1. A PhD, with a Master's degree and an Honors Bachelor's degree, all from NCHQ-recognized institutions.
2. Must have at least five (5) years of teaching experience at the level of Senior Lecturer or above at the time of application.
3. At least two (2) years' experience as Head of an Academic Department at an academic institution comparable to MUBS.
4. A valid Tax Compliance Certificate (TCC) from the Uganda Revenue Authority.
5. Must be a Ugandan citizen aged between 40 and 55 years at the time of application.

Added Advantage

1. Recognized professional training or certification in Quality Assurance, higher education management, or accreditation systems, and engagement with regional or international QA networks (e.g., IUCAA, ISO-based QA bodies, or global higher education frameworks).

TERM OF APPOINTMENT:

The appointment shall be for a term of five (5) years, renewable once upon satisfactory performance and institutional requirements, in accordance with the Universities and Other Tertiary Institutions Act, Cap. 202 and the policies and regulations of MUBS.

APPLICATION PROCEDURE

Interested applicants should submit their applications as one signed hard copy (in duplicate where required) or as one consolidated PDF (soft copy) comprising:

- A formal application letter addressed to the Chief, Human Resource.
- A detailed and up-to-date Curriculum Vitae (CV).
- Certified copies of academic transcripts and certificates.
- A copy of the applicant's National Identification Card, birth certificate, or passport biometric page.
- Names and contact details of three referees (one academic, one professional, and one character). Confidential references may be requested at the shortlist stage.

Sealed applications, clearly marked "CONFIDENTIAL - Application for the Position of Chief, Quality Assurance" in the top right-hand corner of the envelope, must be forwarded to reach:

The Chief, Human Resource

Makerere University Business School (MUBS)

Plot 21A, Old Port Bell Road

P.O. Box 1337, Kampala - Uganda

Electronic applications should be submitted as one PDF document (maximum 10MB) to: hr@mubs.ac.ug with the subject line: Application for the Position of Chief - Quality Assurance

Note: Only shortlisted Candidates will be contacted.

Deadline for submission: **20th June 2025 by 5:00 p.m. East African Time (EAT).**

For more information:

- Website: www.mubs.ac.ug

- Email: hr@mubs.ac.ug

- Tel: +256 44 338 131

MUBS is an Equal Opportunities Employer and actively encourages applications from women, persons with disabilities, and other underrepresented groups.

kilometres of roads, many of them unpaved or beyond their design lifespan. A road is like a person. It must be maintained in all ways," he said.

He cited studies estimating that Kampala loses about 240,000 productive man-hours daily to traffic jams, costing the economy nearly Shs10 trillion annually.

Mr Balimwezo also criticised poor coordination among utility providers, saying roads are repeatedly dug up shortly after rehabilitation.

"Why should you work on a road, make it very good, and tomorrow another agency comes and cuts it and even fails to reinstate it? That must stop," he said.

He pledged to convene transport operators, engineers, utility agencies and planners to develop coordinated urban solutions.

Garbage and public health

Garbage management emerged as another central issue in Mr Balimwezo's address.

According to him, Kampala generates more than 2,500 tonnes of waste daily, yet less than 1,000 tonnes are collected. "The rest is either burnt or dumped on the streets. That is why Kampala is becoming one of the dirtiest cities in the world," he noted.

Mr Balimwezo proposed adoption of modern waste management technologies used in countries such as Brazil and Uruguay to address the city's growing sanitation crisis.

"As part of my mission to build a cleaner and sustainable Kampala, my administration will promote

TOP ON AGENDA

Mr Balimwezo said his administration will prioritise stakeholder consultations involving taxi operators, boda boda riders, market vendors, youth groups, investors, religious leaders and civil society organisations. He acknowledged findings by the Inspectorate of Government pointing to integrity gaps in city management and promised that law enforcers would be fair and non-selective.

modern waste technologies capable of permanently solving the city's garbage crisis," he said.

Informal sector, accountability

Mr Balimwezo also pledged to address challenges affecting street vendors and informal workers, warning that aggressive enforcement operations without alternatives could worsen unemployment and crime.

"Over 60 percent of Kampala's people survive in the informal economy," he said.

He acknowledged longstanding corruption concerns within KCCA and promised reforms focused on transparency, professionalism and accountability.

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